

Phone (503) 325-1000 Fax (503) 325-8325

AGENDA

Ambulance Services Area Advisory Committee Meeting Tuesday, October 24, 2023 | 1:00 p.m.

Join Zoom Meeting

https://co-clatsop-or-us.zoom.us/j/91889723222?pwd=OUVONS9xRVd6NXIIM1ZzeFNTWk9mQT09

Meeting ID: 918 8972 3222

Passcode: 379948 +13462487799,,91889723222#,,,,*379948# US (Houston) +16699006833,,91889723222#,,,,*379948# US (San Jose)

Find your local number: https://co-clatsop-or-us.zoom.us/u/ajfg6YGt

- 1. Call to Order Chair/Vice-Chair
- 2. Approval to Minutes/Agenda Chair/Vice-Chair
- 3. Organizational Meeting Justin Gibbs, ASA Administrator
 - a. Introductions New Members
 - i. Fire (Alternate): Chief Brian Alsbury
 - ii. Hospital (Alternate): Kathy Gantz
 - iii. Citizen Members: Kyle Gorman, Shelly Solum, and Bonnie Thompson
 - b. Review Bylaws
 - c. Committee Position Elections for Chair and Vice-Chair
 - d. Meeting Calendar

4. Old Business

- a. Update on impacts of Medix revised EMS protocols Franchise Agreement Representative Medix will provide an update on how response modifications made as part of an amendment to the franchise agreement are impacting response times.
- 5. New Business
 - a. ASA Plan Administrative Corrections Justin Gibbs, ASA Administrator
 - i. Notification/Response Times
 - ii. Level of Care
 - b. City of Seaside Subcontract for Ambulance Response Services
 - c. Administrative Update and Review Medix Reports Franchise Agreement Representative
- 6. Committee Reports
- 7. Public Comments
- 8. Next Meeting: Tuesday, January 23, 2024
- 9. Adjournment



MINUTES

Phone (503) 325-1000

(503) 325-8325

Fax

Ambulance Services Area Advisory Committee Meeting Tuesday, April 11, 2023 at 1:00 p.m.

1. Call to Order

Jill Tillotson called the meeting to order at 1:02. In attendance were Tom Strecker, Jiancheng Huang, Justin Gibbs, Tiffany Brown, Marc Reckmann, Bridgette Blakesley, Commissioner Pamela Wev, Agnes Gantz, Blaine Myers (Life Flight), Hannah St. Denis, Nicole Bales.

2. Approval to Minutes/Agenda

Reckmann made and Strecker seconded a motion to approve the minutes from the January meeting, which passed unanimously.

3. Old Business

a. <u>Update on Medix Revised Protocols</u>. Strecker reported on the effect of the franchise agreement amendment in October to modify coverage requirements in an effort to restore call times, which had fallen below the required 90%. The quarterly reports suggested a return to meeting the 90% requirement, but Strecker indicated that the amendment had actually had little-no effect. The amendment allowed Medix to staff ambulances with Intermediate EMTs due to fill a gap left by the paramedic shortage, but Strecker advised that there is also an industry shortage of IEMTs. He said advanced classes began the week before, and he anticipates more IEMTs in the area by summer. The franchise agreement amendment was executed in October for a period of six months, and Strecker requested an additional extension. Reckmann said he supported giving Medix the tools to support improve service, especially with summer ahead and employee shortages still at play. Reckmann made and Tillotson seconded a motion to extend the franchise agreement amendment an additional 6 months, and the motion pass unanimously.

4. New Business

a. <u>Medix Quarterly Reports</u>. Strecker presented to the group regarding the quarterly reports, explained the numbers, and addressed specific questions. A general discussion ensued regarding several elements of the ASA system to include current metrics and response zones. With respect to the quarterly reports presented by Medix and the periodic assessment form completed by the County to ensure compliance, the group agreed that more could be considered in terms of metrics because the current lens was relatively limited. Tillotson recommended adding facility transport time to the quarterly reports. Strecker provided some background on how the current response zones were

simplistically determined, and he illustrated using a couple specific addresses how expected call times based on current zones were not realistic yet still affected the response statistics. There was general consensus that they should be reestablished.

c. <u>Committee Appointments</u>. The Committee considered 7 applications for the 6 vacancies: Registered nurse (2), Fire representative (1), and Citizen (3).

Jill Tillotson indicated interest in seeking reappointment for a third term and represents Columbia Memorial Hospital in filling a registered nurse position. Agnes "Kathy" Gantz is a registered nurse who serves in the emergency room at Providence Seaside Hospital. She has applied to fill the 2nd registered nurse position. Reckmann made and Strecker seconded a motion to recommend Tillotson and Gantz for the Registered Nurse position(s), and the motion passed unanimously.

Brian Alsbury applied for the 2nd fire position, which was recently created to ensure a voice for both city and rural fire service agencies. With a rural fire chief already serving on the ASAA, Alsbury would fill the city department vacancy expiring 6/30/26. Reckmann made and Strecker seconded a motion to recommend Alsbury for the Fire Representative position, and the motion passed unanimously.

With respect to the three Citizen member positions, the Committee received four applications, including one from Mysliwiec for reappointment. Additionally, Shelly Solum, Kyle Gorman, and Bonnie Thompson each applied to serve as Citizen members on the ASAA Committee for terms ending 6/30/26. The group discussed each applicant, and there was a desire to recommend all four based on the tremendous skills, knowledge and experience each could bring to the position, but they decided to table the decision until a later date when they had more time to discuss before making a final decision.

5. Member Committee Reports

The committee reports were not presented due to a time constraint.

Adjourn at 2:05 p.m.



MINUTES

Phone (503) 325-1000

(503) 325-8325

Fax

Ambulance Services Area Advisory Committee Meeting Tuesday, July 11, 2023 at 1:00 p.m.

Due to a lack of a quorum, the meeting was adjourned. The following were in attendance:

Committee Members: Marc Reckmann, Shelly Solum and Lila Wickham

Ex-officio and Alternate Members: Brian Alsbury

Franchise Representative: Tom Strecker

Staff Support: Justin Gibbs and Hannah St. Denis

Board of Commissioners' Liaison: Commissioner Pamela Wev

Public/Media: Nicole Bales (Daily Astorian) and Blaine Myers (Life Flight)

Next Meeting: Tuesday, October 24, 2023

CLATSOP COUNTY AMBULANCE SERVICE AREA ADVISORY COMMITTEE

DUTIES AND RESPONSIBILITIES

The Ambulance Service Area Advisory Committee provides advice and recommendations to the Board of Commissioners regarding provisions of the Ambulance Service Ordinance and the Ambulance Service Area Plan. It reviews and makes recommendations regarding ambulance service franchise selection criteria; provides information from prehospital care consumers, providers and the medical community; reviews and makes recommendations regarding the ASA Plan standards, coordination between emergency medical service resources, dispatch procedures and compliance and the effectiveness and efficiency of the ASA boundaries; investigate complaints about service which has not been resolved by the provider; notify providers of violations of the ASA Plan and notify the Board with a recommended corrective action if the violation has not been corrected within 30 days; review and make recommendations for assignment changes requested by service providers; and receive, evaluate and recommend to the Board proposals for the use of Ambulance Service District funds. These duties and responsibilities are more specifically set out in the Ambulance Service Ordinance and Area Plan

MEMBERSHIP

Seven persons comprise the Committee and shall include the County Health officer or Health Department Director, a physician familiar with EMS, a person familiar with fire department medical services and four citizens not associated with the EMS system.

TERMS

Initial Committee members serve three year terms. Subsequent appointments shall be for two year terms.

MEETINGS

The Committee meets as it deems necessary or as called by the Administrator or the Board. (Two to four times annually estimated)

TIME COMMITMENTS

Meetings usually require about two hours time.

The County Board has a policy that if a member of a board or commission has

three unexcused absences, the member's inability to participate will be considered as a resignation and the member will be replaced by another citizen.

dk:W:\CM\COMMITT\ASA\PURPOSE



MEDIX AMBULANCE SERVICE, INC 2325 S.E. Dolphin Ave. Warrenton, Oregon 97146

Date: July 5, 2023

To: Clatsop County Ambulance Service Area Advisory Committee

From: Tom Strecker, General Manager

Re: Response Time Quarterly Report

Enclosed is the Medix Ambulance Quarterly Response Report for the period of April 1, 2023 through June 30, 2023.

2023	April	May	June	
On Time Percentage	92.08%	87.37%	88.15%	
Reason for late response				
Multiple Calls- Cover Crew able to expedite	9	24	13	
Multiple Calls- Cover Crew unable to expedite	2	3	5	
Cover Crew at Headquarters	8	11	14	
Crew at Post for Coverage	5	7	10	
Crew responding enroute to Post	4	2	11	
Address/Crew (Incorrect, UTL, Response, Route)	2	2	0	
Other (Traffic, Weather, UTL Patient, Mechanical)	0	0	0	
Total	30	49	43	

Please contact me if additional information is needed or there are any questions. I may be reached at 861-5566.

Tom Strecker

Regards

General Manager

Medix Ambulance Service

Dispatch: (503) 861-1990 Office: 503-861-5554

Fax: (503) 861-5555



MEDIX AMBULANCE SERVICE, INC 2325 S.E. Dolphin Ave. Warrenton, Oregon 97146

Date: July 5, 2023

To: Clatsop County Ambulance Service Area Advisory Committee

From: Tom Strecker, General Manager
Re: Zone Compliance Quarterly Report

April 2023

Code 3 Call Compliance				
Zone	Total Calls	Compliant	Non Compliant	Compliant Percent
0	233	215	18	92.27%
1	90	84	6	93.33%
2	26	22	4	84.62%
3	12	10	2	83.33%
4	4	4	0	100%
5	10	10	0	100%
6	4	4	0	100%
Total	379	349	30	92.08%

May 2023

Code 3 Call Compliance			The second secon	
Zone	Total Calls	Compliant	Non Compliant	Compliant Percent
0	205	173	32	84.39%
1	128	116	12	90.63%
2	26	21	5	80.77%
3	16	16	0	100%
4	3	3	0	100%
5	8	8	0	100%
6	2	2	0	100%
Total	388	339	49	87.37%

June 2023

Code 3 Call Compliance				
Zone	Total Calls	Compliant	Non Compliant	Compliant Percent
0	222	186	36	83.76%
1	91	88	3	96.70%
2	30	29	1	96.67%
3	12	10	2	83.33%
4	0	0	0	•
5	4	3	1	75%
6	4	4	0	100%
Total	363	320	43	88.15%

Dispatch: (503) 861-1990

Date: October 18, 2023

To: Clatsop County Ambulance Service Area Advisory Committee

From: Medix Ambulance

Re: Response Time Quarterly Report

Enclosed is the Medix Ambulance Code 1 Quarterly Response Report for the period of July 1, 2023 to September 30, 2023.

2023	July 2023	August 2023	September 2023
On Time Percentage	96.73%	97.64%	97.75%

MONTH	Total	Long Response	Compliant	Percentage
July	184	6	178	96.73%
August	212	5	207	97.64%
September	178	4	174	97.75%

Please contact Medix if additional information is needed or there are any questions.